

# Catania Hospitality Group

## Stay Safe

### Operating Procedures\*

\*This program is an enhanced version of the initiatives created by the State of Massachusetts Guidelines, CDC, and WHO in response to the COVID-19 Pandemic

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All sanitizing will be done using a CDC approved sanitizing product

### Recreation Procedures

**Regarding pool safety**, the CDC has stated: *“There is no evidence that COVID-19 can be spread to humans through the use of pools and hot tubs. Proper operation, maintenance, and disinfection (e.g., with chlorine and bromine) of pools and hot tubs should remove or inactivate the virus that causes COVID-19.”* We take every precaution to keep our pools clean. All chlorine levels of our pools are tested every minute by our computerized automatic feed system and tested manually multiple times a day by a supervisor. Our UV light (high intensity ultraviolet light) technology ensures that our pool water is treated for all common organisms present in pool systems and destroys over 60 waterborne pathogens, including algae, bacteria and is proven effective in killing all viruses. **Ultra-violet is considered the best available technology for swimming pool disinfection.**

### Social Distancing

- The capacity of each pool area will be greatly reduced and kept at an amount in accordance with state and local social distancing guidelines
  - **6 feet while out of the water**
  - **40% or less of Normal pool water bather permit capacity**
- The capacity of each pool area will be monitored by an employee with a counting device
- Face coverings are required for all workers and guests when not in the water, except when an individual is unable to wear a face covering due to a medical condition or disability
- Tables must be positioned so to maintain at least a 6-foot distance from all other tables and any high foot traffic areas

## Hygiene Protocols

- Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Alcohol-based hand sanitizers with at least 60% alcohol will be made available at entrances and exits
- Workers will be supplied with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Visible signage will be posted throughout the site to remind workers and customers of hygiene and safety protocols

## Staffing & Operations

- Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission, including
  - Social distancing, handwashing, proper use of face coverings
  - Self-screening at home, including symptom checks
  - Reinforce that workers who are sick not appear to work
  - When to seek medical attention if symptoms become severe
    - Which underlying health conditions may make individuals more susceptible to contracting and suffering from a severe case of the virus
- All pool areas will be available to resort guests only
- The wave pool, hot tubs and saunas will be closed until allowed to open in accordance with Massachusetts reopening guidelines
- 6-foot ground markers and stanchions will be used to enhance physical distancing guidelines
- Sneeze guards will be installed at the recreation desk and the Gazebo counter
- Staff will wear appropriate PPE
- The following areas will be sanitized multiple times a day with a final sanitizing at the close of day
  - **Tables and chairs, bathrooms, front desk**
  - **Railings, countertops, doors, and equipment**
- Attendants will be used to pass out towels